Antfi Classic Paging System User's Guide

Table Contents

Introduction

Thank you for purchasing Antfi Classic paging system. This system is a wireless coaster pager device with a personal transmitter (model: classic) that operate at 433.92MHz in frequency. The classic transmitter is capable of paging the digital coaster pager receiver (model: LT2008) at a maximum range of 200m in open space.

The Antfi boomerang paging system is a standalone system which does not require connectivity to a computer or phone line. The system comes with a classic transmitter, LT2008 digital coaster pager, and charger base and jumper cables.

The Antfi classic paging system can be used in many environment such as clinic, restaurant, self-service kiosk, cafeteria, pub, bar, server center, bank and many other environment that require queue management. This system helps to keep an environment orderly and confusion-free for both owners and customers.

At Antfi, we not only have paging system for customer-employees uses, but also employee-employee uses, cuisine-employee uses and valet parking purposes. By implementing this paging system in a restaurant, it helps the restaurant benefit from a more efficient and hassle-free method of delivering great food and services to diners.

The paging system improves the standard of services and also lightened the atmosphere of the restaurants.

Applications:

Here are some applications and how-to procedure for the system usage

For Food & Beverage:
(Table Queuing)
When customer is queuing for available table outside the restaurant, the waiter will issue one digital coaster pager LT2008 (in exchange with client name or NRIC). This will allow the customer to run some errands or do some window shopping while waiting for their table. When table is ready, the waiter will press the respective number to page for the customer informing them that their table is available. The customer pager will alert by beep, flash and vibrate. Once the customer returns, the pager it will be placed back into the charging base.

For Food & Beverage:
(Self Service Queuing)
When customer ordered their food, the cashier will receive the payment and issue one digital coaster pager LT2008. This will allow the customer to look for a sit or move on to order other stuff such as drinks while waiting for their food to be prepared. When the food is ready, the counter will press the respective number to page for the customer. The customer pager will alert by beep, flash and vibrate. Once the customer returns to collect the food and the pager it will be placed back into the charging base.

For Clinic & Pharmacy:
When patient is queuing to see the doctor, the nurse will issue one digital coaster pager LT2008 in exchange for their NRIC for registration. This will allow the patient to run some errands or do some marketing in nearby NTUC (shopping center) while waiting to see the doctor. When the doctor is ready, the nurse will press the respective number to page for the patient. The patient pager will alert by beep, flash and vibrate. Once the patient returns, the pager will be placed back into the charging base.

For Service or Repair Centre:
When a VIP customer is queuing to repair their mobile in service center, the server will issue one digital coaster pager LT2008 in exchange for their mobile or NRIC for registration. This will allow the VIP customer to run some important errands or catch some lunch while waiting for their mobile to be repaired. When the mobile is repaired and ready, the counter will press the respective number to page for the VIP customer. The VIP customer pager will alert by beep, flash and vibrate. Once the VIP customer returns, the pager will be placed back into the charging base.

Safe Handling Information

The Antfi classic paging system is designed to be used as a stationary unit. It is very important to handle the paging system with care and concern. Please read the following warnings before attempting to install, or use Antfi classic paging system.

Care and Handling of the Boomerang Paging System

- Incorrect handling, such as throwing the pager on the floor can cause the paging system to be unworkable.
- Do not attempt to open pager/ charger base. This action voids warranty.
- Do not set any liquids or drinks on the pager. Liquid can damage the inner electronics.
- Do not move charger base while it is charging to prevent spoilage. You can safely move charger base when you have properly disconnected to electric socket and powered off charger base.
- Do not stack more than 20 pagers in each charging base. It will cause improper charging to the pagers.
- Do not throw pager in water. It is not waterproof.

Antfi Boomerang Paging System Components

- Antfi classic transmitter

- Antfi LT2008 digital coaster pager
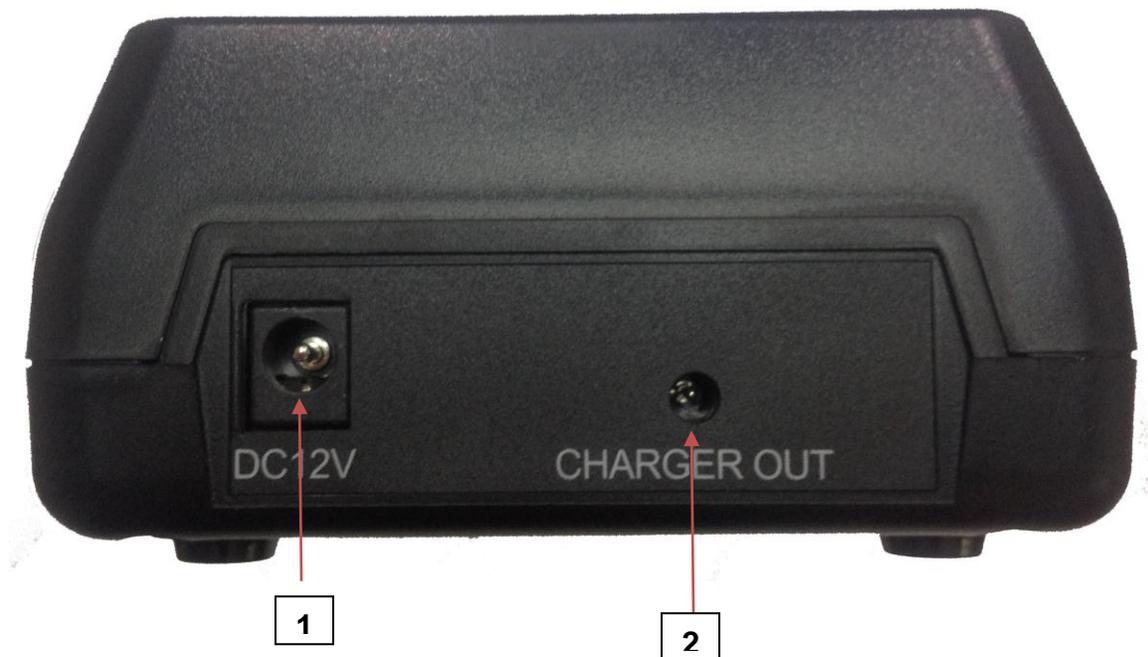
- Charger base unit

- Power adapter & Jumper cable

Features

- Up to 200m coverage, perfect for large restaurant and multiple levels
- Alert using flashing lights, vibrations or beeps to guests
- Simple for guest and staff uses, compact size
- Rechargeable pager
- Advertisement on coaster pager
- Charging stops when coaster pager reaches full charge
- Easy installation

Rear view of Antfi Classic Paging System

1. **DC 12V Input Power Connecter**
2. **Charger Out Connector**

Step by step Installation

1. First, plug one end of the jumper cable into the back of the classic transmitter jack ⬛**2** and the other end to the coaster charger base as shown below.

2. Next plug the round power connector of the power adapter into the classic transmitter jack ⬛**1** as shown below.

3. Place coaster pagers on the Charger Base.

4. Ensure that the pagers are charged for 3 hours before you start to use them.

5. Place the desktop transmitter near the food collection counter and place the coaster pagers on the charger base near the cashier counter.

How to use Antfi paging system

There are many ways to use Antfi classic paging system and for the convenient of this user guide on how-to, we will take self-service kiosk as an example. This example will give details of the procedure as well.

1. Take in order and collect payment from patron.

2. Remove pager "1" from the charging base. Write down the pager number "1" onto the receipt and then hand the pager to the patron.

3. The receipt will be forwarded to the chef in the kitchen to prepare the food.

4. When the food is ready, press "1" + "SEND" on the classic Transmitter to alert the patron.

5. The patron will be alerted by the pager "BEEP", "FLASH" and "VIBRATE".

6. Once the patron return, collect the pager and stack it onto the rest of the pager for charging.

7. Hand the patron the food and you are all set.

Troubleshooting

Here are some basic and common challenges faced by local customers:

Poor Paging Coverage
The transmitter paging range seems to drop drastically compare to initial setup.

Resolution: i.   *Check to ensure that coaster pager is properly charged.*

Pager Not Alert
Customer feedback they did not receive any alert from the classic transmitter.

Resolution: i.   *Ensure patron is within the coverage range*
                  ii. *Ensure that the pager has enough battery*

Digital Coaster Pager Display "Lo"
When the digital coaster pager displays "Lo", it indicates that the pager is low in battery and need to be charged.

Resolution: Place the digital coaster pager LT2008 onto the charger base to charge

Digital Coaster Pager Not Charging on Charger Base
The digital coaster pager did not seem charging on the charger base. The charging LED light is not lighted.

Resolution: i.   Ensure the charger base power adapter is power "ON"
*   ii   Ensure that the pager is properly seat onto the charger base.*

Getting Help

For additional help with Antfi paging system, its installation and the configuration, contact one of the following:

Email Support
- For sale support, you may want to write to tgtan@ant.com.sg
- For technical support, you may want to write to support@ant.com.sg

Web Support
- For the latest brochure, user guide or product information about Antfi paging system, you can go to the Antfi Wireless Web site at
  http://www.antfi.com
  http://www.antfi.com.sg
  http://www.antfi.sg

Phone Support
- If you need to log a hardware support call, you can reach us at

65-6748 2297